



**Sessions or Tracks    Session Recordings Order Form    Digital Library**

**Communications Center Management Track**

- \_\_001 The Road Down to 60 Seconds - *Terry Bavousett*
- \_\_002 Staffing, Retention and Training: APCO Programs To Help You Succeed - *Steve Leese*
- \_\_003 Incident Command for Project Management - *Nate McClure*
- \_\_004 The Road Down to 60 Seconds - *Terry Bavousett*
- \_\_005 Non-Traditional Centers and Current Topics Roundtable - *Robert Bloom*
- \_\_006 Incident Command for Project Management - *William Hinkle*
- \_\_007 Designing and Implementing a New Console Dispatch Area - *Tom Dale*
- \_\_008 This RFP sucks! Why traditional RFP's are failing and what to do about it - *Scott Porter*
- \_\_009 Computer Aided Dispatch (CAD); Functions and How to Share with Others - *Karen Allen*
- \_\_010 Supply vs. Demand How Will Broad Band Impact My Communications Center - *Willis Carter*
- \_\_011 Bullying In The Communications Center- *Dorothy Cave*
- \_\_012 Going from "Them to Us" - Making Co-Locating Work - *Barbara Ireland*

**Current Events / Hot Topics Track**

- \_\_013 LAX, VA Tech & the Navy Yard Active Shooter Incidents; Why You Should Partner with the Non Traditional PSAP in Your Backyard - *Renee Gordon*
- \_\_014 FirstNet Early Builder Experience Roundtable - *Bill Schrier*
- \_\_015 Bring It IN! Small Cells for Indoor Location Accuracy - *John Snapp*
- \_\_016 Telecommunicator-Assisted CPR - *Cleo Subido*
- \_\_017 Lessons Learned from the State and Local Implementation Planning Grant (SLIGP) Supporting the Nationwide Public Safety Broadband Network (NPSBN) - *Rick Burke*
- \_\_018 Social Media Traps For Public Safety Employees - *Alan Tilles*
- \_\_019 Voice over LTE and Mission Critical Voice: How do they differ, and what is the status of each - *Wim Brouwer*
- \_\_020 Next Generation Technology and the Deaf and Hard of Hearing Community; How the two relate in your 9-1-1 Cntr - *Frank Kiernan*
- \_\_021 Big Data & Public Safety: What Could It All Mean - *Stephen Ashurkoff*
- \_\_022 NPSTC Discusses Public Safety Communications Current Event - *Barry Luke*
- \_\_023 Ten Quick Wins in Improve Your Cyber Security Posture - *Michael Milas*
- \_\_024 Critical Incident Stress - *Curtis Nekovar*

**Cutting Edge Issues Track**

- \_\_025 Information Technology and Emergency Response - *Jeff Cohen*
- \_\_026 Enabling Public-Safety Communications Indoor - *Alan Perdue*
- \_\_027 Public Safety Communications Research (PSCR) Program: In-building & Extended Cell LTE Coverage Testing - *Rob Stafford*
- \_\_028 Get To Know GRO and Preview the Cutting Edge Issues Track - *Roger Wespe*
- \_\_029 FirstNet and Next Generation 9-1-1 Deployment - *Jeff Cohen*
- \_\_030 Public Private Partnerships for Public Safety Broadband Why it Makes Sense - *Richard Mirgon*
- \_\_031 Protecting Public Safety: The Growing Importance of Cyber Security - *Stephen Ashurkoff* and Public Safety Managers and Their Role in Cybersecurity - *Jeremy Willmingham*
- \_\_032 FCC Update - *Robert Gurs*
- \_\_033 FirstNet Town Hall - *Jeff Cohen*
- \_\_034 Measuring the Mission Value of Public Safety Applications: Key Factors for Consideration - *Traviss Green*
- \_\_035 Creating an Application Testing Sandbox for Public Safety - *Walt Magnussen, PhD*

**Cutting Edge Issues Track continued**

- \_\_036 Identifying Public Safety's Security Requirements for Mobile Apps - *Michael Ogata*

**Emergency Preparedness, Response & Situational Awareness**

- \_\_037 Conducting exercises where communications is the solution rather than the problem - *Nick Brown*
- \_\_038 Today It Was Our Town - *Tracy Felty*
- \_\_039 Children Separated by Disaster - *Sharon Hawa*
- \_\_040 Boston UASI Regional Data Sharing (CAD to CAD) - *Scott Wilder*
- \_\_041 National Emergency Communications Plan (NECP) Update - *C Essid*
- \_\_042 Preparing your Management Team for the Next Critical Incident - *Mark Spross*
- \_\_043 Providing Safe & Reliable Fuels Transportation - *Gweneyette Broussard*
- \_\_044 Statewide Interoperability Coordinators; Case Studies with Open Standards for Dispatch Interoperability - *Steve Nichols*
- \_\_045 Public Safety Facilities Disaster Hardening and Mitigation - *Raymond Grimes*
- \_\_046 Data Analytics for Real Time Intelligence - *Thomas Miller*
- \_\_047 Information Security and Privacy Considerations for FirstNet - *Scott Montgomery*
- \_\_048 A Mile from the Finish Line: When the Hospital Closest to the Boston Marathon Explosions has to Evacuate it's Emergency Department - *Rob Osgood*

**Emerging Technologies & Applications**

- \_\_049 Building the statewide public safety mobile backhaul network - *David Christophe*
- \_\_050 Crowd Sourcing During Major Emergency - *Scott Edson*
- \_\_051 Nlets: Developing Innovative Technology Through Partnerships and Support of the Practitioner Community That Enhances Public Safety in America - *Teri Fournier-Harsin*
- \_\_052 Future ready: How can agencies invest wisely in public safety communications with so much change on the horizon? - *Paul May*
- \_\_053 PSCR Research and Development Roadmapping for Public Safety LTE - *Dereck Orr*
- \_\_054 Knowledge is power, public safety data sharing - *John Rosati*
- \_\_055 Automated Secure Alarm Protocol (ASAP to the PSAP) Project Updates - *Bill Hobgood*
- \_\_056 Rapid Deployment of Cellular Communications in Emergency Response Scenarios – For When Communication Really Matters - *Jeff Stern*
- \_\_057 Local Control of FirstNet - What Does It Really Mean? - *Michael Britt*
- \_\_058 Mission-Critical Indoor Location Accuracy for E9-1-1 and Emergency Services - *Gary Parsons*
- \_\_059 Quickly Add Enterprise Applications into you 9-1-1 Workflow - *Jack Williams*
- \_\_060 Think Cloud is the Next Panacea? Think Again. What Cloud Really Means for Public Safety Agencies in the Next 3 to 5 Years - *Scott Porter*

**Frontline Telecommunicator**

- \_\_061 There's No Such Thing as Routine - *Tina Chaffin*
- \_\_062 I AM! Just a Dispatcher? - *Tony Harrison*
- \_\_063 Human Trafficking Awareness: What Telecommunicators Need to Know - *Crystal McDuffie*
- \_\_064 Firefighter 101 for Communications Officers; What are they really saying? - *Nicola Tidey*
- \_\_065 Put Some Motivational Mojo Into Your M.O. - *Holly Downs*
- \_\_066 A Victim's Plea, Meeting Expectations - *Nathan Lee*
- \_\_067 It Starts on the Inside: How to build a better 9-1-1 Center and better 9-1-1 community through growth and empowerment - *Christopher Carver*

**Frontline Telecommunicator *continued***

- 068** Active Assailant: The Tele-Communicator as the first Incident Commander - *Jamie A. Welch*
- 069** Sikh Temple Shooting - *Jason Bauknecht*
- 070** Conquer your Stress for Optimum Performance and Enhanced Productivity - *Kathy Gruver*
- 071** The Telecommunicator's Role as a SWAT/Tactical Dispatcher - *Christine Massengale*
- 072** A New Type of Emergency / An Autism Emergency - *Jared Pelham*

**NG 9-1-1 and New Response Technology**

- 073** Building Your PSAP's Roadmap: from Text-to-911 to Big Data - *Diane Culverhouse*
- 074** Next Generation Technologies – Understanding Your Options Planning and Impacts for PSAP's and Local Government - *Jay English*
- 075** NG9-1-1 for PSAP Managers and Policy Makers: Decisions You Need to Make Now - *David Lucas*
- 076** Understanding Call Delivery in a NG9-1-1 Environment - *Jim Shepard*
- 077** Take Control - Move Your Solution into the Cloud! - *Christian Militeau*
- 078** Text Messaging – Where Do We Go From Here? - *Don Mitchell*
- 079** New Technologies & Standards – What They Mean to My PSAP - *Bob Currier*
- 080** Best Practices and Lessons Learned for NG 9-1-1 Deployments - *Pat Thetford*
- 081** NG9-1-1: Deployment Lessons From the Field - *Chad Brothers*
- 082** Minimizing the Operational Task Overload with NG9-1-1 - *Scott MacDonald*
- 083** Top 10 NG9-1-1 Recording and Quality Assurance Best Practices - *David Orechwa*
- 084** Situational Awareness for Faster and Smarter Decisions - *John Whitehead*

**Radio Technologies, Land Mobile Radio & Spectrum Management**

- 085** Definition of Public Safety Grade Report for FirstNet with emphasis on Site Hardening - *David Buchanan*
- 086** Deploying Project 25 TDMA Phase II Subscriber Radios - *Jim Holthaus*

**Radio Technologies, Land Mobile Radio & Spectrum Mgmt. *cont.***

- 087** New Regulations on BDA & DAS and Their Impact on Public Safety Users - *Minfei Leng*
- 088** FirstNet and Broadband Data Migration Alongside Public Safety LMR Systems - *Steve Nichols*
- 089** Importance of Grounding and Bonding for Communications - *David Brender*
- 090** Building a Statewide Communication System, Partnerships, and Interoperability from the ground up - *Michael Jeffres*
- 091** Planning A Successful System Procurement - *Neil Horden*
- 092** 800 MHz Post Rebanding Interference Workshop - *Alan Tilles*
- 093** Long Term Maintenance Planning of P25 Communications Systems - *Arnold Hooper*
- 094** RF In-Building Systems for Coverage Maximization, Productivity & Safety of First Responders - *Alan Leffler*
- 095** Meeting the FCC RF Exposure Rules - Its Not Just a Suggestion - *Mark Pallans*
- 096** P25 Radios: Powerful Tools with Powerful Features. How to get the most from them? - *Todd Perdieu*

**Supervision and Leadership Development**

- 097** The ABC's of QA/QI Program Development - *Julie Buckingham*
- 098** Dispatch Professionals equal partners in Public Safety - *Charles Cullen*
- 099** Introducción a la Seguridad Pública de América Latina - *Natalia Duran*
- 100** Are You Managing the Change or is the Change Managing You? - *Kimberly Miller*
- 101** Interviews, the best tool you can mess up: Developing and using employment interviews - *Jim Kuthy, PhD*
- 102** Education Based Model - A Different Approach to Discipline - *Scott Parker*
- 103** Registered Public-Safety Leader (RPL): Your Path to Success - *Sheila Hanna-Wiles*
- 104** Critical Thinking Training - Analyzing 911 Calls - *Sue Pivetta*
- 105** Training Budget? What Training Budget? - *Kristi Key*
- 106** Trainer Tech 101 - *Roger Martin*
- 107** From Dispatcher to Director: How to Advance Your Career in 9-1-1 - *Stephen Martini*
- 108** Motivational Leadership in Public Safety Communications - *Rich Troshak*

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